

ON PACE MULTISPORT

Terms & Conditions Document



Terms & Conditions

Effective Date: October 2022

Please read these Terms and Conditions ("Terms") carefully before using the coaching services provided by On Pace Multisport ("Company," "we," "us," or "our"). By purchasing and using our coaching services, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please refrain from using our services.

1. Services and Plans

1.1. Coaching Services: We offer coaching services designed to help individuals improve their athletic performance, achieve their fitness goals, and receive personalised training plans.

1.2. Plans: Our coaching services are available through various subscription plans or packages, each with specific features and durations. The minimum period for any plan purchased is 3 months. The details of each plan, including pricing, features, and duration, are available on our website.

2. Payment and Subscription

2.1. Payment: You agree to pay the applicable fees for the coaching services according to the selected plan. Payment can be made through the payment methods specified on our website. All fees are non-refundable unless otherwise stated in these Terms.

2.2. Subscription Renewal: Unless otherwise specified, subscription plans automatically renew at the end of the selected plan's duration. By purchasing a subscription plan, you authorise us to charge your selected payment method for the renewal period's fees, unless you cancel your subscription in accordance with Section 3.

3. Cancellation and Refunds

3.1. Cancellation Process: You may cancel your subscription at any time by contacting us through the cancellation process provided on our website or by reaching out to our team via email (admin@onpacemultisport.com.au). The cancellation will take effect at the end of the current billing period.

3.2. Refund Policy: We understand that circumstances may arise where you may need to request a refund. Our refund policy is as follows:

- If you cancel your subscription within 7 days of the initial purchase, you are eligible for a full refund.

After the refund period has elapsed, no refunds will be issued for any reason, including unused portions of the subscription plan.

4. User Obligations

4.1. Compliance: You agree to use our coaching services in compliance with all applicable laws, regulations, and these Terms.

4.2. Accuracy of Information: You are responsible for providing accurate and up-to-date information during the registration and subscription process. It is your responsibility to inform us of any changes to your contact details.

4.3. Fitness and Health Considerations: You acknowledge and understand that our coaching services involve physical activity and exertion. You are solely responsible for ensuring that you are in good health and capable of participating in the coaching services. If you have any pre-existing medical conditions or concerns, we recommend consulting with a healthcare professional before using our services.

5. Limitation of Liability To the extent permitted by law, On Pace Multisport, its directors, employees, and agents shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in any way connected with the use of our coaching services, including but not limited to any injuries, loss of profits, data, or business.

Modifications to Terms and Services We reserve the right to modify these Terms at any time without prior notice. Any changes to the Terms will be effective immediately upon posting on our website. It is your responsibility to review the Terms periodically. Continued use of our coaching services after any modifications constitutes your acceptance of the revised Terms.

Governing Law and Jurisdiction These Terms shall be governed by and construed in accordance with the laws of Australia. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Australia.